



Warranty Policy

Virginia Panel Corporation (VPC) has a strict warranty policy that is designed to protect the integrity of its products and was created due to failures in the field when products from other manufacturers have been mixed with those from VPC. VPC strongly enforces this warranty policy based on its commitment to the best product experience for its customers.

This policy states that, “VPC products are not to be mixed or used with similar products from other manufacturers. Any violation of this policy and use of a VPC product in conjunction with a non-VPC product, including one from another manufacturer or a counterfeit product, will void VPC’s warranty for that product.”

PRODUCT ADVISORY: Virginia Panel Corp. (VPC) Receivers, ITA's, Modules and Contacts are not to be mixed or used with similar products from other manufacturers. Using other manufacturer's products, disassembling or readjusting this assembly will void the warranty.

Counterfeit Policy

VPC does not allow for sale of its products by anyone other than those legally authorized to do so either by employment or contract. Any product sold or distributed outside of these terms shall be considered counterfeit. “Counterfeit” is herein defined as anything that contains unlawful or unauthorized reproductions, substitutions, or alterations that have been knowingly mismarked, misidentified, or otherwise misrepresented to be an authentic, unmodified part from the original manufacturer, or a source with the express written authority of the original manufacturer or current design activity, including an authorized aftermarket manufacturer.

Unlawful or unauthorized substitution includes used products represented as new, or the false identification of grade, serial number, lot number, date code, or performance characteristics.

Sandy Stowers
President

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